



The role of Members in their wards and local communities





Giving Members the tools to do the job

- ❖ Member-led scrutiny processes which enable them to interact with their communities
- ❖ Making more active use of digital and social networking technologies
- ❖ Members' webpage on the council's intranet
- ❖ Individual Member's web pages and blogs
- ❖ Members' Enquiries process/portal
- ❖ Leader's blog





Giving Members the tools to do the job



- ❖ Support and publicity for Members' surgeries
- ❖ Ward-based information/email alerts
- ❖ A series of Member briefings on service issues
- ❖ An e bulletin featuring news and forthcoming cabinet and committee business
- ❖ Tips for Members on search and retrieval of information on-line
- ❖ Support towards child-care



SEE Giving Members the tools to do the job

- ❖ Well supported area and neighbourhood-based structures
- ❖ Devolved budgets
- ❖ Organised ward walkabouts
- ❖ Councillor Call for Action
- ❖ Officer support with case work and research
- ❖ Training & Development





Group discussions

- ❖ What are your councils doing to support councillors in their wards and communities?
- ❖ Are any of the ideas suggested worth following up in your councils?
- ❖ What other ideas have you got that might work locally?

